Rio Rancho Public Library 2019/2020 New Mexico Public Library Annual Report and State Grants-in-Aid Application

Introduction

Due Date August 17, 2020

Data entered must cover FY20 library activities (July 1, 2019 - June 30, 2020).

- The New Mexico State Library (NMSL) participates in the national Public Library Survey (PLS) operated by the Institute of Museum and Library Services (IMLS) and compiled by the American Institute for Research (AIR).
- Federally required questions are in navy font and all other questions are in black font.
- The data collected is used at various levels for planning, evaluating, and budgeting.
- Better known as the Annual Report, the PLS serves as New Mexico's public libraries application for state grants-in-aid.
- State grants-in-aid eligibility is determined using the 4.5.2 NMAC. Entered data must be accurate and based on records maintained by the library director and local financial officials.
- When navigating the survey, to see the specifics of what each question is asking, click the
 gray circle with a question mark. Once clicked, a pop-up box will appear with the
 corresponding definition.
- Adherence to these definitions is important to ensure comparability of data from different libraries in New Mexico as well as libraries in others states and territories.
- The use of estimates is important if exact data is not available. If an exact figure is not available, but it is known that the total is greater than zero, enter an educated estimate and leave a detailed note indicating how the estimate was determined.
- Only enter a "0" if the answer is truly zero or none. Enter N/A if the exact figure or an estimate is not available.
- As information is entered, if any answer is vastly different from the previous year or if using an estimate, please enter a detailed note explaining the reason, etc.
- Providing detailed and relevant notes is extremely helpful and appreciated.
- Inputting notes that do not reflect any flagged issue is not acceptable.

Please email State Data Coordinator Carmelita Aragon at <u>Carmelita.Aragon@state.nm.us</u> or call (505) 476-9740 with any questions about the survey contents.

For technical questions or issues accessing Bibliostat CollectConnect, please call Product Support at 1-866-785-9935.

Section A - Library Identification

Administrative Entity

• This is the agency that is legally established under local or state law to provide public library service to the population of a local jurisdiction.

• The administrative entity may have a single outlet (main library), or it may have more than one outlet (library branches).

- Some of the fields in this section are pre-filled with the previous year's information.
- If updates are required for Read Only fields, email the State Data Coordinator to update accordingly.

Federally required questions are in navy font and all other questions are in black font.

| A02 Street Address or Physical Location (911 address) (Read Only) 755 Loma Colorado Blvd., | NE |
|---|----|
| (reducting) | |
| A03 City (of street address) (Read Only) Rio Rancho | |
| A04 Five-digit ZIP Code (of street address) (Read Only) 87124 | |
| A05 County (Read Only) Sandoval | |
| A06 Mailing Address 755 LOMA COLORADO BLVD., NE | |
| A07 City (of mailing address) RIO RANCHO | |
| A08 Five-digit ZIP Code (of mailing address) 87124 | |
| A09 Library Phone Number (505) 891-5013 | |
| A10 Library Fax Number (505) 892-4782 | |
| All Library Director's Name Lynette Schurdevin | |
| A12 Library Director's Work Email Address Lschurdevin@rrnm.gov | |
| A13 Library Director's Work Phone Number (505) 896-8817 | |
| A14 Name of Person Completing Report Lynette Schurdevin | |
| A15 Work Email Address of Person Completing Report Lschurdevin@rrnm.gov | |
| A16 Work Phone Number of Person Completing Report (505) 896-8817 | |

Section B - Population and Federal Identification

State Library Use Only - READ ONLY

• Contact the State Data Coordinator if any information in this section is incorrect.

Federally required questions are in navy font and all other questions are in black font.

| B01 | Did the Library's Legal Service Area Change? (Supplied by State Library) | N |
|-------------|--|------------|
| B02 | FY2019/2020 Legal Service Area Population (Supplied by State Library) | 87,521 |
| B03 | Reporting Period Starting Date (Supplied by State Library) | 07/01/2019 |
| B04 | Reporting Period Ending Date (Supplied by State Library) | 06/30/2020 |
| B05 | FSCS ID (Read Only) | NM0030 |
| B06 | LIBID (Read Only) | NM0030-002 |
| B 07 | Interlibrary Relationship Code (Read Only) | NO |
| B 08 | Legal Basis Code (Read Only) | CI |

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|----------|--|---------------|
| B09 | Administrative Structure Code (Read Only) | MO |
| B10 | FSCS Public Library Definition (Read Only) | Yes |
| B11 | Geographic Code (Read Only) | CI1 |
| B12 | Number of Central Libraries (Read Only) | 1 |
| B13 | Number of Branch Libraries (Read Only) | 1 |
| B14 | Number of Bookmobiles (Read Only) | 0 |

Section C - Paid Library Staff (Full-Time Equivalent)

- Report figures as of the last day of the fiscal year, June 30, 2020.
- Include ALL positions funded in the Library's budget whether those positions are filled or not as of June 30, 2020.
- To ensure comparable data, 40 hours per week has been set as the measure of full-time employment (FTE). For example, 60 hours per week of part-time work by employees in a staff category divided by 40-hour measure equals 1.50 FTEs.

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

| C01 | Number of ALA-Master of Library Science & Information Studies (MLS/MLIS) Librarians (Do not include library staff in non-librarian positions that have ALA-MLS degrees). | 11 |
|-----|--|-------|
| C02 | Number of Library Staff with the Title Librarian (include any ALA-MLS librarians reported in C01) | 15 |
| C03 | Number of ALL Other Paid Library Staff | 27 |
| C04 | Total Paid Library Employees (C02 + C03) | 42.00 |
| C05 | Number of Library Volunteers | 16 |

Section D - Operating Revenue and Expenditures

Operating Revenue

- Enter the amount of ALL operating revenue the Library received from July 1, 2019 to June 30, 2020.
- Report revenue received for operating expenditures as defined below.
- Include revenue from local, county, state, federal, or other grants, etc.
- DO NOT include revenue for major capital expenditures, contributions to endowments, revenue passed through to another agency (e.g., fines), or funds unspent in the previous fiscal year (e.g., carryover).

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

Local Government Revenue

| D 01 | City/Town/Village Government Revenue Received | \$254,414 |
|-------------|---|-----------|
| D02 | County Government Revenue Received | \$606,223 |
| D03 | Tribal Government Revenue Received | \$0 |

| D04 | Total Local Government Operating Revenue Received (D01 + D02 + D03) | \$860,637 |
|--------|---|-------------|
| State | Government Revenue | |
| D05 | State Grants-in-Aid Received (Read Only) | \$14,105.78 |
| D06 | State GO Bond Amounts Encumbered | \$129,274 |
| D07 | Tribal Library Program Grant Received (Read Only) | \$0.00 |
| D08 | Other State Funds Received (include state appropriations or other state income) | \$0 |
| D09 | Total State Government Operating Revenue Received (D05 + D06 + D07 + D08) | \$143,380 |
| Federa | al Government Revenue | |
| D10 | Federal LSTA Grant Received from the State Library (Read Only) | \$0 |
| D11 | Other Federal Government Operating Revenue Received | \$0 |
| D12 | Total Federal Operating Revenue Received (D10+D11) | \$0 |
| Other | Operating Revenue | |
| D13 | Other Operating Revenue Received | \$4,000 |
| D14 | Total Operating Revenue Received (D04 + D09 + D12 + D13) | \$1,008,017 |

Operating Expenditures

- Report ALL operating expenditures from ALL revenue sources made from July 1, 2019 to June 30, 2020.
- Operating expenditures are the current and recurring costs necessary to support the delivery of library services.
- Significant costs, especially library staff benefits and salaries, that are paid by other taxing agencies (government agencies with the authority to levy taxes) "on behalf of" the library may be included if the information is available to the reporting agency. Only such funds that are supported by expenditure documents (such as invoices, contracts, payroll records, etc.) at the point of disbursement should be included.
- Do NOT report the value of free items as expenditures.
- Do NOT report estimated costs as expenditures.
- Do NOT include capital expenditures in operating expenditures.

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font. Library Staff Expenditures

- If FTE staff is reported in Paid Library Staff Positions C01 to C04, employee salaries and benefits must be reported here.
- DO NOT include contractors, volunteers or people paid by stipend.

D15 Library Staff Salaries & Wages Expenditures \$1,279,836
 D16 Library Staff Benefits Expenditures (includes Social \$481,483
 Security, retirement, medical insurance, life insurance,

guaranteed disability income protection, unemployment compensation, workman's compensation, tuition, and housing benefits)

D17 Total Library Staff Expenditures (D15 + D16) \$1,761,319

Collection Expenditures

- Report expenditures on library collections from ALL funding sources including Local, Tribal, Federal, State Aid, Encumbered GO Bonds, and other sources (e.g., grants, fundraising, etc.)
- This includes all operating expenditures from the library budget for all library materials in print, microform, electronic, and other formats considered part of the library's collection, whether purchased, leased, or licensed.
- Exclude charges or fees for interlibrary loans and expenditures for document delivery.
- DO NOT include donated library materials, software, library automation or any software or tools used by library staff.

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

Collection Expenditure Type

D18 Print Materials Expenditures (books, magazines, etc.) \$262,726

D19 Electronic Materials Expenditures (e-books, audio/video downloadables, e-serials including journals, databases or other electronic materials, etc.)

D20 Other Materials Expenditures (physical audiobooks, DVDs, Blu-rays, CDs, microform, non-traditional items, etc.) \$44,155

D21 Total Collection Expenditures (D18 + D19 + D20) \$437,355

Collection Expenditures by Revenue Source

- Report how much of the Total Collection Expenditures in D21 came from the following revenue sources (state aid, encumbered GO bonds, tribal library program (TLP) grant, local/other).
- The amount in D24 MUST match the amount in D21.

| D22 | Of the Total Collection Expenditures Amount in D21, | |
|------|--|-------------|
| | How Much Came from NM State Library Revenue | \$90,800.28 |
| | Sources (i.e., State Aid, Encumbered State GO Bonds, | \$90,000.20 |
| | or the Tribal Library Program TLP Grant)? | |
| D22a | Total Amount from State Aid | \$2,168.28 |
| D22b | Total Amount Encumbered from State GO Bonds | \$88,632 |

D22c Total Amount from Tribal Library Program Grant

Total (D22a + D22b + D22c) \$90,800

D23 Of the Total Collection Expenditures Amount in D21, \$346,555 How Much Came from Local (city, town, village, county, tribal) and Other Revenue Sources (federal, private, friend's group, fundraising, grants, or other)? NOTE: This amount is used to calculate the library's

per-capita responsibility for State Aid Eligibility in question J13.

D24 Total Collection Expenditures by Funding Source (D22 + D23) \$437,355

Other Operating Expenditures

Other Operating Expenditures Not Yet Reported (e.g., office supplies, utilities, furniture, computer equipment, software, contracts for services, etc.)
 Total Operating Expenditures (D17 + D21 + D25) \$2,310,866

Section E - Capital Revenue and Expenditures

Capital Revenue

- Report all revenue (federal, state, local, and other) used for major capital expenditures, by source of revenue from July 1, 2019 to June 30, 2020.
- Include funds received for (a) site acquisition; (b) new buildings; (c) additions to or renovation of library buildings; (d) furnishings, equipment, and initial collections (print, non-print, and electronic) for new buildings, building additions, or building renovations; (e) computer hardware and software used to support library operations, to link to networks, or to run information products; (f) new vehicles; and (g) other one-time major projects.
- Exclude revenue to be used for replacement and repair of existing furnishings and equipment, regular purchase of library materials, and investments for capital appreciation.
- Exclude income passed through to another agency (e.g., fines), or funds unspent in the previous fiscal year (e.g., carryover).

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

| E01 | Local Government Capital Revenue Received (city, town, village, county and/or tribal government) | \$118,970 |
|-----|--|-----------|
| E02 | State Government Capital Revenue Received | \$0 |
| E03 | Federal Government Capital Revenue Received | \$0 |
| E04 | Other Capital Revenue Received | \$0 |
| E05 | Total Capital Revenue Received (E01 + E02 + E03 + E04) | \$118,970 |

Capital Expenditures

- Report the amount of capital expenditures the Library made from July 1, 2019 to June 30, 2020.
- Include funds expended for site acquisition; new buildings; additions to or renovation of library buildings; furnishings, equipment and initial book stock for new buildings, building additions, or building renovations; library automation systems; new vehicles; and other onetime major projects.

E06 Total Capital Expenditures (from ALL sources) \$118,970

Section F - Library Collection

Library's Collection

• This section of the survey collects data on selected types of materials. It does not cover all materials (i.e., microforms, loose sheet music, maps, and pictures) for which expenditures are reported under Print Materials Expenditures, Electronic Materials Expenditures, and Other Materials Expenditures.

- Report only items that have been purchased, leased or licensed by the library, a consortium. the state library, a donor or other person or entity.
- Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required.
- Do NOT include items freely available without monetary exchange.
- Count only items that have a set circulation period where it is available for patron use.
- Do NOT include items that are permanently retained by the patron.
- Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

| F01 | Number of Print Materials in the Library's Collection | 117,514 |
|---------|---|---------|
| F02 | How Often Does the Library Weed its Collection? | monthly |
| F03 | Number of Physical Audio Materials in the Library's Collection, including duplicates (music CDs, audiobook CDs, Playaway's, etc.) | 12,030 |
| F04 | Number of Physical Video Materials in the Library's Collection, including duplicates (videotape, DVD, Blu-ray, etc.) | 14,581 |
| F05 | Number of Electronic Books (e-books) in the Library's Collection | 23,461 |
| F06 | Number of Downloadable Audio Units in the Library's Collection | , |
| F07 | Number of Downloadable Video Units in the Library's Collection | 11,815 |
| F08 | Number of All Other Materials in the Library's Collection | 15 |
| Electro | mia Callactions | |

Electronic Collections

- An electronic collection is a collection of electronically stored data or unit records (facts, bibliographic data, abstracts, text, photographs, music, video, etc.) with a common user interface and software for the retrieval and use of the data.
- An electronic collection may be organized, curated, and electronically shared by the library, or rights may be provided by a third-party vendor.
- An electronic collection may be funded by the library, or provided through cooperative agreement with other libraries, or through the State Library.
- DO NOT include electronic collections that are provided by third parties and freely linked to on the Web.
- Electronic collections do not have a circulation period and may be retained by the patron.
- Remote access to the collection may or may not require authentication.
- Unit records may or may not be included in the library's catalog; the library may or may not select individual titles.
- Include electronic collections that are available online or locally hosted in the library.

• NOTE: The data or records are usually collected with a particular intent and relate to a defined topic.

- Report the number of electronic collections acquired through curation, payment or formal agreement that the library pays for or has access to through a cooperative agreement with other libraries (e.g., ELIN in southeast New Mexico).
- Do not count library system software.
- El Portal (the statewide electronic databases supplied by the State Library) is reported in F10.

See definitions for more detailed information.

| F09 | Number of Electronic Collections/Databases (Local/Other Cooperative Agreements) | 4 |
|-----|---|----|
| F10 | Number of Licensed Databases Paid for by the New Mexico State Library (Read Only) | 49 |
| F11 | Total Licensed Electronic Collections/Databases: (F09 + F10) | 53 |

Section G - Library Services

Library Services

• Include data from ALL outlets i.e., Main Library, and eligible Library Branches.

See definitions for more detailed information.

| Federally required questions are in navy font and all other questions are in black font. | | | |
|--|---|------------------|--|
| G01 | Number of Library Visitors | 171,988 | |
| G02 | How Does the Library Track and Record Library Visitors? | Electronic gates | |
| G03 | Number of Reference Transactions/Questions Answered by Library Staff (do not include directional questions) | 20,554 | |
| G04 | How Does the Library Track and Record Reference Transactions/Questions? | Tick marks | |
| G05 | Number of Registered Users | 49,193 | |
| Circu | lation | | |
| G06 | Number of ALL Children's Items Circulated (includes ALL children's materials in ALL formats to ALL users, including renewals) | 163,818 | |
| G07 | Number of Physical Items Circulated (books, CDs, DVDs, Blu-Rays, etc., including renewals) | 188,765 | |
| G08 | Number of Electronic Materials Used (e-books, downloadable electronic videos and audio files) | 138,959 | |
| G09 | Number of Successful Retrievals of Electronic Information (i.e., database usage) | 5,536 | |
| G10 | Total Circulation of Library Materials (G07 + G08) | 327,724 | |
| G 11 | Total Electronic Content Use (G08 + G09) | 144,495 | |
| G12 | Total Library Collection Use (G07 + G08 + G09) | 333,260 | |
| Interlibrary Loans | | | |

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|-----------|---|--------------------------------------|--|
| G13 | Number of Items Provided to Other Libraries | 559 | |
| G14 | Number of Items Received from Other Libraries (including items received from the State Library). | 412 | |
| G15 | What is the Library's Annual Cost for Just Interlibrary Loan (ILL) Postage or Postage for Other Items Sent Between Libraries? | \$5,937 | |
| Techno | ology | | |
| G16 | Number of Public Internet Computers | 24 | |
| G17 | Number of Public Internet Computer Uses/Sessions | 30,666 | |
| G18 | What Are the Time Limits for Public Internet Computers? | 60 | |
| G19 | How Many Times Per Day Can a Patron Use a Public Internet Computer? | Unlimited | |
| G20 | Number of Wireless (Wi-Fi) Internet Sessions | 21,100 | |
| G21 | How Does the Library Track and Record Wi-Fi Sessions? | Sophos web based wireless statistics | |
| G22 | Number of Visits to the Library's Website | 123,623 | |
| G23 | How Does the Library Track and Record Visits to the Library's Website? | PIWIK, a Civic Plus analytics tool | |
| G24 | Name of the Library's Automation System/Catalog | Sierra | |
| G25 | What is the Library's Annual Cost for its Library's Automation System/Catalog? | \$77,729 | |
| G26 | Provide the Web Address of the Library's Website and/or Library's Catalog. | rrnm.gov/library | |
| | | | |

Section H - Library Programs

NOTE: See section N for reporting on programming during the COVID19 crisis. Do NOT report the virtual programming, virtual attendance, etc. in this section.

- A library program is any planned event which introduces the group attending to any of the broad range of library services or activities or which directly provides information to participants.
- Programs may cover use of the library, library services, or library tours. Programs may also provide cultural, recreational, or educational information, often designed to meet a specific social need e.g., film showings, lectures, story hours, literacy, English as a second language, citizenship classes, and book discussions.
- Count all programs, whether held on or off-site, that are sponsored or co-sponsored by the library. EXCLUDE programs sponsored by other groups that use library facilities.
- If programs are offered as a series, count each program in the series e.g., a film series offered once a week for eight weeks should be counted as eight programs.
- Exclude library activities that are delivered on a one-to-one basis, rather than to a group. Do NOT include one-to-one literacy tutoring, services to homebound, resume writing assistance, homework assistance, mentoring activities, any passive programming, etc.
- If a program is combined and offered to both children and young adults, count the program only once under either children or young adult programs rather than counting it in each of the two categories. Do NOT count the one program in each category. Report attendance at these programs regardless of attendees' age.

• If a program is offered and is intended to be for all ages, count the program only once under ALL Other Programs rather than counting it in each of the other categories (children, young adult). Do NOT count the one program in each category. Report attendance at these programs regardless of attendees' age.

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

Library Programs

| Libi | ary Programs | |
|------|--|--|
| H01 | Number of Library Programs Geared to Children 11 Years of Age and Younger | 297 |
| H02 | Number of Library Programs Geared to Young Adults 12-18 Years of Age | 54 |
| H03 | Number of ALL Other Library Programs | 138 |
| H04 | Total Number of Library Programs (H01 + H02 + H03) | 489 |
| Libr | ary Programs Attendance | |
| H05 | Number of Attendees at Library Programs Geared to Children 11 Years of Age and Younger (count total attendance regardless of attendees' age) | 10,402 |
| H06 | Number of Attendees at Library Programs Geared to Young Adults 12 to 18 Years of Age (count total attendance regardless of attendees' age) | 690 |
| H07 | Number of Attendees at ALL Other Library Programs (count total attendance regardless of attendees' age) | 2,259 |
| H08 | Total Attendance at Library Programs (H05 + H06 + H07) | 13,351 |
| H09 | Describe the Library's Most Successful Library Program this Year (Include number of attendees) | Star Wars Fest 7 brought in 1000+ attendees over a 3 hour experience. We had Star Wars themed snacks and drinks, 501st Storm Troopers were in attendance, Q-Lab created 300 laser cut wood Tie Fighters for the adult craft, pool noodle light sabers for youth, and adopt a baby yoda craft for all ages. |

Section I - Hours of Operation for Main Library

I01 Click here to report the number of hours the Main Library is open to the public daily.

Form Instructions:

- * Enter the opening and closing hours, including AM or PM.
- * Example: 10:00 AM / 7:00 PM.
- * The total for the week automatically calculates from the times entered.
- * Click the SAVE TO COLLECT button to exit the hours reporting form.
- I02 Week Total 54

If the Library Closes for the Lunch Hour, Enter the N/A Timeframe. If the library does not close for the lunch hour, enter N/A.

Section J - State Grants-in-Aid Eligibility

State Grants-in-Aid Eligibility

- Completing this survey serves as the Library's application for state grants-in-aid.
- To be eligible to receive State Grants-in-Aid, libraries must meet all applicable requirements described in the 4.5.2 NMAC http://164.64.110.134/parts/title04/04.005.0002.html

See definitions for more information.

| J01 | FY2019/2020 Library Status (Read Only) | Public |
|-----|--|--------|
| J02 | Library Director Certification Required? (Read Only) | Yes |
| J03 | Library Director Certified? | Yes |
| J04 | Type of Certification | Perm. |

Basic Library Services

- As part of state aid eligibility, the library (and any eligible library branch) must provide the following FREE Basic Library Services as required by NMAC 4.5.2.7 B.
- Report if the library offers the following free basic library services.

| J05 | Circulating Materials? | Yes |
|-------------|---|-----|
| J06 | Reference Services? | Yes |
| J07 | A Catalog of Library Holdings Accessible by the Public? | Yes |
| J 08 | Educational Programs? | Yes |
| J09 | Offered Free of Charge Interlibrary Loan Services? | Yes |
| J10 | Public Access Computers Connected to the Internet? | Yes |
| J11 | Internet Connectivity for Patrons and Staff? | Yes |
| | | |

Matching Funds

- As part of state aid eligibility, the Library must demonstrate the receipt of financial support from sources other than the state; in particular, matching funds in relation to the population of the library's legal service area shall be at least \$1.50 per person as required by NMAC 4.5.2.9 C(4).
- Matching funds means the amount expended in a fiscal year for Library Collections from any source other than the state.
- Sources for matching funds may include municipal funds, county funds, tribal funds, or funds acquired through monetary donations, fund-raising, friend's groups, or other grants.
- In-kind contributions are NOT matching funds.
- Matching funds DO NOT include funds used for operating costs, administrative costs, or regular staff salaries.
- J12 Total Local Funds Needed to be Spent on the Library's \$131,281.50 Collection (Read Only)
- J13 Total Local Funds Spent Per-Capita on Library
 Collections (D23 / B02) (Read Only)

 \$3.96

FY2019/2020 State Aid Grant Expenditures

As part of continued state aid eligibility, the Library must successfully expend the entire
amount of the state aid grant received during the prior fiscal year as required by NMAC
4.5.2.9 C(11).

- Report how the library expended the State Aid grant received in FY2019/2020.
- If the library did not receive a grant, enter zero.
- The received grant amount is provided by the State Library in J14 and cannot be changed.
- J20 must equal the amount in J14.

See definitions for more information.

J14 Amount of State Aid Grant Received in FY2019/2020 \$14,105.78 (Read Only)

How much of the grant received (see J14) was spent on the following? If any of the following do not apply, enter a zero.

| 1 | not app | oly, enter a zero. | |
|---|-------------|--|---|
| J | J15 | Library Collections | \$2,168.28 |
| J | J 16 | Library Staff Salaries | \$0 |
| J | 117 | Library Staff Professional Development (including travel) | \$8,375 |
| | | List What Staff Professional Development Trainings or Conferences were Attended and Paid for with State Aid Funds | NM Library Association Annual conference 10 staff / PLA conference 3 staff / ALA and PLA webinars |
| J | T18 | Library Equipment | \$1,405 |
| | | List What Library Equipment was Purchased and Paid for with State Aid Funds | Security door sleeves, tablet stand, lapel microphone, (for virtual programs), 2 work benches for circulation, chrome books for circulating |
| J | | Other Operational Expenditures Associated with Delivery of Library Services | \$2,157.50 |
| | | List What Other Operational Expenditures Associated with Delivery of Library Services were Purchased and Paid for with State Aid Funds | |

J20 Total (J15 + J16 + J17 + J18 + J19) Library Board

 As part of state aid eligibility, the Library must maintain a library board that meets at least two times a year and adheres to the state open meetings law as required by NMAC 4.5.2.9 C(9).

\$14,105.78

| J21 | Does the Library Maintain a Library Board? | Yes |
|-----|---|----------------|
| J22 | Library Board President Name | Michael Furl |
| J23 | Library Board President Phone Number | (505) 985-7131 |
| J24 | Number of Meetings the Library Board Held Between July 1, 2019 to June 30, 2020 | 10 |

Provide the Dates of the Library Board Meetings Held July 8, 2019, August 12, 2019, Between July 1, 2019 to June 30, 2020 (mm/dd/yyyy) September 9, 2019, October 21,

2019, November 18, 2019, December 9, 2019, January 13, 2020, February 10, 2020, March

9, 2020, June 8, 2020

Plans & Policies

As part of state aid eligibility as required by NMAC 4.5.2.9 C(8), the Library must have on file with the State Library the following plans and policies:

- Strategic Plan, which the public library reviews, updates, and files with the State Library every three (3) years
- Community Analysis and Needs Assessment, which the public library reviews, updates, and files with the State Library every five (5) years
- Collection Development Policy, which the public library reviews, updates, and files with the State Library every five (5) years
- If any of the above library's plans and policies have been updated, or have expired, please ensure the State Library receives an updated copy before the annual report closes August 17, 2020.
- Provide the date range (in years) that the following documents are valid.

| J26 | Community Analysis and Needs Assessment (yyyy- yyyy) | 2017-2020 |
|------------------|---|-----------|
| J27 | Collection Development Policy (yyyy-yyyy) | 2019-2022 |
| J28 | Strategic Plan (yyyy-yyyy) | 2017-2020 |
| Library Director | | |

- As part of state aid eligibility, the Library must have a designated library director as required by the NMAC 4.5.2.9 C(10). This includes library directors who are unpaid volunteers.
- The library director is the main point of contact for the Library Development Bureau (LDB) and it's important to inform the LDB any time a library director changes or any time contact information for the library director changes (email, phone, etc.).

| J29 | Employment of a Designated Library Director? | Yes |
|-----|---|-----------------------------|
| J30 | Name and Title of Designated Library Director | Lynette Schurdevin, Library |
| | | Director |

Section K - Tribal Library Program Grant

ONLY TRIBAL LIBRARIES MUST ANSWER K01 THROUGH K10

- If the library is NOT a tribal library, there is no need to enter ANY information in this section.
- As part of continued tribal library program grant eligibility, the Library must successfully
 expend the entire amount of the tribal library program grant received during the prior fiscal
 year.
- Report how the library expended the tribal library program grant received in FY2019/2020.
- If the library did not receive a grant, enter zero.
- The grant amount received is provided by the State Library in K01 and cannot be changed.
- K07 must equal the amount in K01.

See definitions for more detailed information.

Tribal Library Program Grant Expenditures

K01 Amount of Tribal Library Program Grant Received (Read Only) \$0.00

How much of the Tribal Library Program Grant listed in K01 was spent on the following? If any of the following do not apply, enter a zero.

K02 Library Collections

K03 Library Staff Salaries

K04 Library Staff Professional Development (including travel)

List What Staff Professional Development Trainings or Conferences were Attended and Paid for with TLP Funds

K05 Library Equipment

List What Library Equipment was Purchased and Paid for with TLP Funds

K06 Other Operational Expenditures Associated with Delivery of Library Services

List What Other Operational Expenditures Associated with Delivery of Library Services were Purchased and Paid for with TLP Funds

K07 Total (K02 + K03 + K04 + K05 + K06) \$0.00

Other Tribal Library Grants

K08 Did the Library Apply for the 2020 IMLS Native American Library Services Basic Grant?

K09 Did the Library Apply for the 2020 IMLS Native American Library Services Enhancement Grant?

Section L - Outlet Information

Outlet Information

- An outlet is a unit of an administrative entity, including a Main Library, a Library Branch(es), or eligible Bookmobile that provides direct public library services.
- Every library has at least one outlet so there must be at least one entry for every library.
- If an eligible library branch opened this year, add an entry (see NMAC 4.5.2, 4.5.2.7 C & D).
- Example: Alamogordo has 1 outlet the Main Library. Rio Rancho has 2 outlets the Main Loma Colorado Library and the Esther Bone Library Branch.

See definitions for more detailed information.

Federally required questions are in navy font and all other questions are in black font.

Main Library

L01 FSCSKEY and FSCS_SEQ (Read Only) NM0030-002 L02 LIBID (Read Only) NM0030-002

L03 Outlet Name (Read Only)

Loma Colorado Main Library

L04 Street Address or Physical Location (911 address)

755 Loma Colorado Blvd, Ne

| | Sulvey, | topo, t |
|-----|--|--|
| | (Read Only) | |
| L05 | City (Read Only) | Rio Rancho |
| L06 | Five-digit ZIP Code (Read Only) | 87124 |
| L07 | County (Read Only) | Sandoval |
| L08 | Telephone (Read Only) | (505) 891-5013 |
| L09 | Outlet Type Code (Read Only) | CE |
| L10 | Square Footage of Outlet (Read Only) | 32000 |
| L11 | Number of Bookmobiles (for Bookmobile records only) (Read Only) | 0 |
| L12 | Number of Hours this Outlet was Open to the Public Between July 1, 2019 to June 30, 2020? | 54 |
| L13 | Number of Weeks this Outlet was Open to the Public Between July 1, 2019 to June 30, 2020? | 46 |
| L14 | Internet Service Provider for the Outlet's Public Access Internet Connection | Sparklight |
| L15 | Internet Connection Type for the Outlet's Public Access Internet Connection | Cable |
| L16 | Maximum Speed of the Outlet's Public Access Internet Connection | 20.1Mbps - 30Mbps |
| L17 | Using a Public Access Computer (NOT Library Staff Workstations), Perform an Internet Connection Speed Test and Enter ALL Results (Ping, Jitter, Download, Upload). | PING 93 ms, Jitter 15 ms, Download 5.9 Mbps, Upload 8.9 Mbps |
| | http://www.doit.state.nm.us/broadband/speedtest.shtml | |
| L18 | Does This Outlet Provide Wireless Internet Access (WIFI) for the Public? | Yes |
| L19 | Was This Outlet Open to the Public before July 1, 2019? | Yes |
| | | |

Library Branch(es)

- This section is to be completed only by libraries with eligible library branches.
- If the library does not maintain an eligible library branch, proceed to the next applicable section without completing any of the questions below.

| L01 | FSCSKEY and FSCS_SEQ (Read Only) | NM0030-004 |
|-----|---|------------------------------|
| L02 | LIBID (Read Only) | NM0030-004 |
| L03 | Outlet Name (Read Only) | Esther Bone Memorial Library |
| L04 | Street Address or Physical Location (911 address) (Read Only) | 950 Pinetree Rd. Se |
| L05 | City (Read Only) | Rio Rancho |
| L06 | Five-digit ZIP Code (Read Only) | 87124 |
| L07 | County (Read Only) | Sandoval |
| L08 | Telephone (Read Only) | (505) 891-5013 |
| L09 | Outlet Type Code (Read Only) | BR |
| L10 | Square Footage of Outlet (not applicable for Bookmobiles) (Read Only) | 12250 |

| Survey R | eport |
|--|--|
| Number of Hours this Outlet was Open to the Public Between July 1, 2019 to June 30, 2020? | 40 |
| Number of Weeks this Outlet was Open to the Public Between July 1, 2019 to June 30, 2020? | 46 |
| Internet Service Provider for the Outlet's Public Access Internet Connection | Sparklight |
| Internet Connection Type for the Outlet's Public Access Internet Connection | Cable |
| Maximum Speed of the Outlet's Public Access Internet Connection | 20.1Mbps - 30Mbps |
| Using a Public Access Computer (NOT Library Staff Workstations), Perform an Internet Connection Speed Test and Enter ALL Results (Ping, Jitter, Download, Upload). | PING: 58 ms, Jitter 1 ms, Download 52.5 mbps, Upload 48.7 mbps |
| http://www.doit.state.nm.us/broadband/speedtest.shtml | |
| Does This Outlet Provide Wireless Internet Access (WIFI) for the Public? | Yes |
| Was This Outlet Open to the Public before July 1, 2019? | Yes |
| Does This Outlet Have Separate Quarters from the Main Public Library? | Yes |
| Does This Outlet Have Dedicated Library Staff Present During Open Hours? | Yes |
| Total Number of Hours this Outlet is Open Each Week | 40 |
| Does this Outlet Have a Permanent Circulating Collection and Provide Reference Services? | Yes |
| Does This Outlet Provide Basic Library Services as defined in NMAC 4.5.2.7 B? | Yes |
| | Between July 1, 2019 to June 30, 2020? Number of Weeks this Outlet was Open to the Public Between July 1, 2019 to June 30, 2020? Internet Service Provider for the Outlet's Public Access Internet Connection Internet Connection Type for the Outlet's Public Access Internet Connection Maximum Speed of the Outlet's Public Access Internet Connection Using a Public Access Computer (NOT Library Staff Workstations), Perform an Internet Connection Speed Test and Enter ALL Results (Ping, Jitter, Download, Upload). http://www.doit.state.nm.us/broadband/speedtest.shtml Does This Outlet Provide Wireless Internet Access (WIFI) for the Public? Was This Outlet Open to the Public before July 1, 2019? Does This Outlet Have Separate Quarters from the Main Public Library? Does This Outlet Have Dedicated Library Staff Present During Open Hours? Total Number of Hours this Outlet is Open Each Week Does this Outlet Have a Permanent Circulating Collection and Provide Reference Services? Does This Outlet Provide Basic Library Services as |

Section M - State Library Additional Questions

• The information in this section is used to assist the New Mexico State Library in working with public libraries.

See definitions for more detailed information.

Administration

| M01 | How Much of the Library's Total Budget was Spent on | | |
|-----|--|----------------------------------|--|
| | Library Staff Professional Development | \$2,015 | |
| | Opportunities/Activities? | | |
| M02 | What Library Staff Professional Development | NMLA annual conference, | |
| | Opportunities/Activities Did the Library Participate | ALA/PLA webinars, PLA | |
| | In? | conference, library marketing | |
| | | conference, Holocaust grant | |
| | | training, Rio Rancho Chamber | |
| | | business outreach | |
| M03 | What Types of Outreach Did the Library Do Outside | Outreach to two local hospitals. | |

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|-----------|--|---|--|
| | of the Library? | three local assisted living centers, Mayor's Fun Day, Chamber Business After Hours, School outreach, local day care centers, book club outreach | |
| M04 | List Any Grants the Library Applied for (include if the library was successful and list amounts) | PLA Google Business grant, Census 2020 grant, | |
| M05 | Did the Library Receive E-Rate Funding from July 1, 2019 to June 30, 2020? | Yes | |
| M06 | What is the Monthly Cost of Providing Internet Service for the Library? | \$2,154 | |
| M07 | Is the Library under Contract for Internet Service? | Yes | |
| M08 | What is the Source of Local Funding for the Library? (e.g., gross receipt tax, property tax, county tax, city tax, etc.) | Gross receipts tax | |
| M09 | Does the Library Have a Friends Group? | Yes | |
| M10 | Name of the Person in Charge of the Friends Group | Joe Driear | |
| M11 | Title of the Person the Library Director Reports to (e.g., mayor, library board, city council, etc.) | Deputy City Manager | |
| M12 | Does the Library have an "Exhibit Space"? | Yes | |
| Resou | rce Sharing | | |
| M13 | Is the Library Part of an E-book Consortium? | No | |
| M14 | Name of Consortium | N/A | |
| M15 | If the Library is Not Part of a Consortium, Does the Library Have an E-book Contract? | Yes | |
| M16 | Name of Contract Vendor | Overdrive, Hoopla | |
| M17 | Was the DCA/NMSL FamilyPass Circulated? | Yes | |
| M18 | How Many Times Was the FamilyPass Circulated? | 7,300 | |
| M19 | How Many FamilyPasses Have Gone Missing? If none, enter 0. | 0 | |
| M20 S | Select (3) tonics of interest for possible Continuing Educ | eation Training Opportunities | |

M20 Select (3) topics of interest for possible Continuing Education Training Opportunities:

If there is an area of interest that is not in the list, use the "Other" comment box to insert the topic.

| Weeding | No |
|-----------------------|-----|
| Safety / Security | Yes |
| Teen Programming | No |
| Customer Service | No |
| Reference | No |
| Cataloging | No |
| Policy Writing | No |
| Board Training | No |
| Community Engagement | Yes |
| Emergency Response | Yes |
| Grant Writing | No |
| Fundraising | Yes |

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|---------|----------------------------|---------------|
| | Budget / Finances | No |
| | Advocacy | Yes |
| | Collection Development | No |
| | Early Literacy Programming | No |
| | Other | |
| | | |

Annual Report Feedback

Report any feedback regarding this year's annual report process. Include feedback on which items were difficult or confusing, or took a long time, what was helpful, etc.

Section N - Library Activities During the COVID-19 Pandemic Closure Due Date August 17, 2020

• This section is dedicated to how public libraries responded/adapted to the COVID-19 pandemic closure.

See definitions for detailed information.

Federally required questions are in navy font and all other questions are in black font.

Administration

| N01 | Was the Library Physically Closed to the Public for Any Period of Time Due to the COVID-19 Pandemic? | Yes |
|-----|--|---|
| | If Yes, Enter the Date the Library Closed to the Public | March 13, 2020 |
| N02 | Enter the Number of Weeks the Library Was Physically Closed Due to COVID-19 Pandemic | 6 |
| N03 | Were any Library Staff Asked or Re-Assigned to Assist Other Government Agencies or Nonprofit Organizations During the COVID-19 Pandemic? | No |
| | If Yes, Please Provide the Name of the Agency and the Tasks Performed. | |
| N04 | Were Library Staff Allowed to Work from Home? If so, Which Staff? | No |
| | Staff | |
| N05 | Were any Library Staff Laid Off or Furloughed (if yes, include dates)? | Yes |
| | Dates | April 27, 2020 through May 8, 2020 |
| N06 | If Library Staff Remained Working in the Library, List the Types of Tasks/Work that was Performed in the Library During the Closure | Four library managers and the library director worked during closure to clean, sanitize, weed collection, plan for limited reopening. March 16 through May 8, 2020. |
| N07 | When Did Library Staff Return to Work in the Library (provide dates)? | May 11, 2020 |

N08 Enter the Date the Library Reopened for Public May 26, 2020. Service (curbside and/or in-person) N09 List Hours of Operation Upon Reopening for Public May 18, 2020 offered hold pick Service (curbside and/or in-person) up service by appointment only 9 a.m. - 3 p.m. Monday - Friday N10 Enter the Number of Weeks the Library and Any of Its Outlets Had Limited Occupancy Due to the COVID-6 weeks to current date 19 Pandemic List any Revenue the Library Received Specifically N11 for COVID19 Expenditures N12 List ALL Expenditures from the Above Revenue Services N13 Did Library Staff Continue to Provide Services to the Public During Any Portion of the Period When the Yes Building Was Physically Closed to the Public Due to the COVID-19 Pandemic? If Yes, List any Services That Library Staff Continued We kept our book drops open, we to Provide While the Building Was Physically Closed set out a cart of free books at to the Public each library location Monday -Friday, we were available to answer any phone calls from the public. N14 Did the Library Provide Outside/Curbside Service for Circulation of Physical Materials at One or More Yes Outlets During the COVID-19 Pandemic? N15 Did the Library Provide Reference Services Via the Internet or Telephone During the COVID-19 Yes Pandemic? N16 Did the Library Add or Increase Access to Electronic Collection Materials Due to the COVID-19 Pandemic? N17 Did the Library Issue Registered User Cards Yes Electronically Before the COVID-19 Pandemic? N18 Did the Library Issue Registered User Cards Yes Electronically During the COVID-19 Pandemic? N19 Did the Library Provide WiFi Internet Access to Users Outside the Building at One or More Outlets Before Yes the COVID-19 Pandemic? N20 Did the Library Intentionally Provide or Increase WiFi Internet Access to Users Outside the Building at One No or More Outlets During the COVID-19 Pandemic? N21 Did the Library Increase Access to WiFi Internet Access to Users Outside the Building at one or More No Outlets During the COVID-19 Pandemic? Virtual Programs N22 Did the Library Provide Live, Virtual Programs Via Yes the Internet During the COVID-19 Pandemic? If Yes, List the Virtual Programs the Library Mayor's Story time on his Scheduled and Conducted During the Closure (include Facebook Live 3 - 4 times a

9/14/2020 Survey Report the method of delivery) week. N23 Enter the Number of LIVE Attendees at the Above 400 Virtual Programs N24 Did the Library Create and Provide Recordings of Programs Via the Internet During the COVID-19 Yes Pandemic? If Yes, List the Programs Created and Recorded for Virtual Story time, Jiggle and Later Viewing, Include the Number of Views if Jam, Craft time, Teen Book club Available with 1,752 views N25 List any Outside (not created by the library) Virtual Zoom stories and songs, ENMU Programming the Library Provided Links to, Include reads story time, ENMU The Number of Views if Available inventions and discoveries of the World's Most Famous Scientist, **ENMU Music presents Guest** Cello recital, ENMU Wind Symphony, and STEM Edgewood Science and Fairy Tales, Edgewood Under pressure, **Edgewood Fairy Wing Nano** Science, Edgewood Electrifying, Edgewood Plants and Pebbles. 660 views N26 Explain or Share Anything Else Not Already

Mentioned That the Library Did During Closure and/or to Prepare for Reopening

Section O - Public Library Survey / Annual Report

Public Library Certification

- By completing this section, it certifies that the information contained in this report is accurate, truthful and complete.
- It will be checked for accuracy and may impact the library's state aid eligibility.
- Ensure all questions are complete and all notepads left, contain information that is applicable to the question.
- It is not acceptable to enter a notepad that does not reflect the issue for the purposes of moving beyond any edit checks.

| O01 | Date Report Completed (mm/dd/yyyy) | 08/07/2020 |
|-----|---------------------------------------|--------------------|
| O02 | Name of Person Completing the Report | Lynette Schurdevin |
| O03 | Title of Person Completing the Report | Library Director |
| O04 | Name of Fiscal Officer | Carole Jaramillo |
| O05 | Official Title of Fiscal Officer | Finance Director |
| O06 | Fiscal Officer Phone Number | (505) 896-8761 |